

ELMI CERTIFICATE : SYSTEMS SUPPORT (MICROSOFT MCSA & MCSE)

Duration Part-Time:	225 Hours (9 months)	Class Times:	17:30 – 20:00
Classes	Mon – Thu		

IS THIS FOR ME?

Do you want to master IT technical skills and launch your career into IT support? This programme will empower you with the skills and credentials to secure and advance your career in IT Support.

WHAT DO I NEED TO GET IN?

- An understanding of networking fundamentals
- An understanding of basic AD DS concepts
- An awareness and understanding of security best practices
- Basic knowledge of server hardware
- Experience working with and configuring Windows Client Operating Systems (such as Windows 7 or Windows 8)

WHAT CERTIFICATION DO I GET?

- After you have successfully completed all modules in the programme you will be awarded an ELMI Short Learning Programme Certificate: Systems Support.
- There is also the option to take the external international examinations and receive International Microsoft Certifications.
- This programme is not registered on the National Qualifications Framework (NQF) and is not credit bearing.

WHAT IS THE MCSA & MCSE CERTIFICATION?

- MCSA (Microsoft Certified Systems Administrator) is the industry standard for demonstrating competence in managing and troubleshooting network environments, servers, operating systems and web applications.
- MCSE (Microsoft Certified Solutions Expert) is the next level up and focuses on business intelligence, cloud computing, server infrastructure and data platforms.
- Both these certifications are the most trusted and recognised Microsoft certifications in the IT industry.

WHAT MODULES ARE COVERED AND HOW ARE THEY ASSESSED?

Description	Assessments		Optional External Exam
	Formative	Summative	
Installing and configuring Windows Server 2012	✓	✓	Microsoft Exam 70-410
Administering Windows Server 2012	✓	✓	Microsoft Exam 70-411
Configuring Advanced Windows server 2012 Services	✓	✓	Microsoft Exam 70-412
Designing and Implementing a Server Infrastructure	✓	✓	Microsoft Exam 70-413

WHAT OPPORTUNITIES DOES IT OPEN FOR ME?

- Network Technician
- Computer Network Specialist
- IT Support Analyst
- System Administrator
- Business Intelligence Engineer
- Network Manager

WHERE WILL THE CLASSES BE HELD?

The course will be run at our East London Campus at 231 Upper Oxford Street, Southerwood. Off-street parking is available in the evenings.



WHAT ARE MY OPTIONS IF I WANT TO STUDY FURTHER AFTER THE COURSE?



National Diploma (Information Technology)

WHAT'S INCLUDED IN MY COURSE FEE?

- ELMI Registration fee
- Tuition material and textbooks
- Classroom Lectures and personal mentorship
- Assignments and assessments
- ELMI Kit Bag
- Access and use of ELMI computer studios after 16:00
- Marking, moderation and verification
- Access to ELMI campus events

WHAT'S NOT INCLUDED?

- International exam fees for Microsoft Exams

DISCLAIMER

The contents of this information sheet are subject to change without notice due to legislation, market requirements or any other reason. ELMI reserves the right to change the programme subject matter without notice. This information sheet forms part of your enrolment contract.