

NATIONAL CERTIFICATE: INFORMATION TECHNOLOGY: SYSTEM SUPPORT

SAQA ID:	48573	NQF Level:	NQF 5
POE:	Yes	Credits:	147
Duration:	1 year	Classes:	Mon – Fri (12:30 to 4:30)

IS THIS FOR ME?

It is now time to master skills and specialise in hardware and infrastructure Support for personal computers, data communication and network support, hardware and infrastructure support for office products, with further specialisation(s) into IT support fields.

WHAT DO I NEED TO GET IN?

- Knowledge, comprehension and application of English at Grade 12 (NQF 4) or equivalent level, AND
- Knowledge, comprehension and application of Mathematical Literacy at Grade 12 (NQF 4) or equivalent level, OR
- Further Education and Training Certificate: Information Technology: Technical Support (SAQA ID: 78964), OR
- Further Education and Training Certificate: Information Technology: Computer Programming (SAQA ID: 73429)

WHAT CERTIFICATION DO I GET?

After you have successfully completed all modules in the programme you will be awarded a National Certificate: Information Technology: Systems Support NQF L5 issued by MICT SETA. There is also the option to take the external international examinations and receive Microsoft Certification.

WHAT MODULES ARE COVERED AND HOW ARE THEY ASSESSED?

Description	POE	Assessments		Optional External Exam
		Formative	Summative	
Installing and configuring Windows Server 2012	✓	✓	✓	Microsoft Exam 70-410
Administering Windows Server 2012	✓	✓	✓	Microsoft Exam 70-411
Configuring Advanced Windows server 2012 Services	✓	✓	✓	Microsoft Exam 70-412
Designing and Implementing a Server Infrastructure	✓	✓	✓	Microsoft Exam 70-413
Testing IT Systems	✓	✓	✓	N/A
Operating System Principles and Techniques	✓	✓	✓	N/A
Computer Architecture	✓	✓	✓	N/A
Installation of Local & Networked Peripherals	✓	✓	✓	N/A
Administration of Security Systems	✓	✓	✓	N/A
Report Writing, Customer Relations, Communication	✓	✓	✓	N/A
Business Principles & the Role of IT	✓	✓	✓	N/A
Work Integrated Learning (WIL)	✓	N/A	N/A	N/A

WHAT OPPORTUNITIES DOES IT OPEN FOR ME?

- Network Technician
- System Administrator
- IT Technician

WHERE WILL THE CLASSES BE HELD?

The course will be run at our East London Campus at 231 Oxford Street, Southerwood. Off-street parking is available in the evenings.



WHAT ARE MY OPTIONS IF I WANT TO STUDY FURTHER AFTER THE COURSE?



National Diploma (Information Technology)

WHAT'S INCLUDED IN MY COURSE FEE?

- ELMI Registration fee
- Tuition material and textbooks
- Classroom lectures and personal mentorship
- Assignments and assessments
- Marking, moderation and verification
- ELMI Kit Bag
- Access to ELMI campus events

DISCLAIMER

The contents of this information sheet are subject to change without notice due to legislation, market requirements or any other reason. ELMI reserves the right to change the programme subject matter without notice. This information sheet forms part of your enrolment contract.